

**ASSEMBLY, No. 3646**

**STATE OF NEW JERSEY**  
**218th LEGISLATURE**

INTRODUCED MARCH 12, 2018

**Sponsored by:**  
**Assemblywoman ANNETTE QUIJANO**  
**District 20 (Union)**

**SYNOPSIS**

Requires Division of Consumer Affairs to make certain consumer reviews and complaints publicly available.

**CURRENT VERSION OF TEXT**

As introduced.



A3646 QUIJANO

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1 AN ACT concerning consumer reviews and complaints and  
2 supplementing P.L.1960, c.39 (C.56:8-1 et seq.).

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4 **BE IT ENACTED** by the Senate and General Assembly of the State  
5 of New Jersey:

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7 1. a. The director shall establish a section on the division's  
8 website through which consumers may post public reviews about  
9 businesses, contractors, and any other entity that provides goods or  
10 services to consumers in the State.

11 b. The director shall establish, on the division's website, a  
12 searchable directory of consumer complaints filed with the division,  
13 in accordance with the provisions of P.L.1960, c.39 (C.56:8-1 et  
14 seq.), against a business, contractor, or any other entity that  
15 provides goods or services to consumers in the State. The  
16 information provided shall include, but not be limited to: (1) the  
17 name of, and contact information for, the business, contractor, or  
18 entity; (2) the date the complaint was filed; (3) the reason for the  
19 complaint; (4) the status of the complaint; and (5) the disposition of  
20 the complaint, if applicable.

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22 2. This act shall take effect on the first day of the seventh  
23 month next following the date of enactment.

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STATEMENT

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28 This bill requires the Director of the Division of Consumer  
29 Affairs to establish a section on the division's website through  
30 which consumers may post public reviews about businesses,  
31 contractors, and any other entity that provides goods or services to  
32 consumers in the State.

33 Additionally, the bill requires the director to establish a  
34 searchable directory of consumer complaints filed with the division  
35 under the consumer fraud act against a business, contractor, or any  
36 other entity that provides goods or services to consumers in the  
37 State. The information provided will include, at a minimum: (1) the  
38 name of, and contact information for, the business, contractor, or  
39 entity; (2) the date the complaint was filed; (3) the reason for the  
40 complaint; (4) the status of the complaint; and (5) the disposition of  
41 the complaint, if applicable.