# [Third Reprint] ASSEMBLY, No. 4978

# STATE OF NEW JERSEY 218th LEGISLATURE

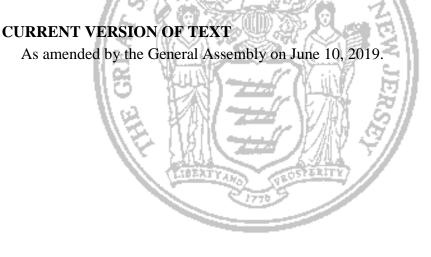
INTRODUCED JANUARY 31, 2019

Sponsored by: Assemblywoman BRITNEE N. TIMBERLAKE District 34 (Essex and Passaic) Assemblyman ANDREW ZWICKER District 16 (Hunterdon, Mercer, Middlesex and Somerset) Assemblywoman VALERIE VAINIERI HUTTLE District 37 (Bergen) Senator LINDA R. GREENSTEIN District 14 (Mercer and Middlesex) Senator JOSEPH P. CRYAN District 20 (Union)

Co-Sponsored by: Assemblywomen McKnight, Lopez and Assemblyman Conaway

#### SYNOPSIS

Prohibits online education services from using and disclosing certain information, engaging in targeted advertising, and requires deletion of certain information in certain circumstances.



(Sponsorship Updated As Of: 1/10/2020)

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AN ACT concerning online education services and student 1 2 educational records and supplementing P.L.1960, c.39 (C.56:8-1 3 et seq.). 4 5 **BE IT ENACTED** by the Senate and General Assembly of the State 6 of New Jersey: 7 8 1. As used in P.L., c. (C. ) (pending before the Legislature 9 as this bill): 10 <sup>3</sup>["Cloud computing service" means a service that enables ondemand self-service network access to a shared pool of configurable 11 computer resources to provide a student account-based productivity 12 13 applications, including, but not limited to, electronic mail, document 14 storage, and document editing, which can be rapidly provisioned and 15 released with minimal management effort or cloud computing service 16 provider interaction.] 17 "Covered information" means personally identifiable information 18 or material, or information that is linked to personally identifiable 19 information or material, in any media or format that is not publicly available and is: 20 21 created by or provided to an operator by a student, or the student's 22 parent or guardian, in the course of the student's, parent's, or 23 guardian's use of the operator's site, service, or application for K-12 24 school purposes; 25 created by or provided to an operator by an employee or agent of a 26 K-12 school or school district for K-12 school purposes; or 27 gathered by an operator through the operation of its site, service, or 28 application for K-12 school purposes and personally identifies a 29 student, including, but not limited to, information in the student's 30 education record or electronic mail, first and last name, home address, 31 telephone number, electronic mail address, or other information that 32 allows physical or online contact with the student, discipline records, 33 test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, 34 35 social security number, biometric information, disabilities, socioeconomic information, persistent unique identifiers, food 36 37 purchases, political affiliations, religious information, text messages, 38 documents, student identifiers, search activity, photographs, voice 39 recordings, or geolocation data.<sup>3</sup> "De-identified data" means information that <sup>3</sup> [does not identify an 40 individual and for which there is no reasonable basis to believe that the 41 42 information can be used to identify an individual] is not or can no 43 longer be linked or reasonably linkable to a person or the person's

EXPLANATION – Matter enclosed in **bold-faced brackets** [thus] in the above bill is not enacted and is intended to be omitted in the law.

Matter underlined <u>thus</u> is new matter.

Matter enclosed in superscript numerals has been adopted as follows:

<sup>1</sup>Assembly AST committee amendments adopted February 14, 2019.

<sup>2</sup>Assembly floor amendments adopted February 25, 2019.

<sup>&</sup>lt;sup>3</sup>Assembly floor amendments adopted June 10, 2019.

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1 computer, telecommunications device, or wireless telecommunications

- 2 device, but which may still contain unique records or attributes. "De-
- 3 <u>identified data</u>" shall not mean covered information<sup>3</sup>.

<sup>3</sup>["Educational record" means an official record, file, or data, in 4 5 any medium or format, directly related to the student of an online education service as provided by a student, parent, legal guardian, 6 7 school, or school district in the course of the student's use of the online 8 education service, including, but not limited to, records encompassing 9 all the material stored or recorded in the student's cumulative folders, 10 files, or applications, such as general identifying data, electronic mail 11 addresses, records of academic work, records of achievement, results 12 of evaluative tests, health data, test protocols, criminal records, 13 biometric information, food purchases, political affiliations, search 14 activity, persistent unique identifiers, photos, voice recordings, global 15 positioning system data, and individualized education plans or 16 programs.]

17 <u>"Interactive computer service" shall have the same meaning as</u>
 18 provided in 47 U.S.C. s.230.

<u>"K-12 school" means a public school that offers any of grades</u>
 <u>kindergarten to 12 and that is operated by any school district in this</u>
 <u>State.</u>

22 <u>"K-12 school purposes" means purposes that are directed by or that</u> 23 customarily take place at the direction of a school district, K-12 24 school, teacher, or school district or aid in the administration of school 25 activities, including, but not limited to, instruction in the classroom or 26 at home, administrative activities, and collaboration between students, 27 school personnel, or parents or guardians, or are otherwise for the use 28 of a benefit of the school district or K-12 school.<sup>3</sup>

"Online education service" or "service" means an Internet website, 29 30 online service, online computer application, <sup>3</sup>[cloud computing service,]<sup>3</sup> or mobile application <sup>3</sup>[designed, marketed, and offering 31 32 education for grades kindergarten through 12, or any combination 33 thereof, to supplement, or use in lieu of, physical attendance at a 34 private or public school in this State <u>that is used primarily for K-12</u> 35 school purposes and is designed and marketed for K-12 school purposes<sup>3</sup>. 36

37 "Operator" means the <sup>1</sup>[operator] <sup>3</sup>[owner<sup>1</sup>] operator<sup>3</sup> of an
38 online education service with actual knowledge that the online
39 education service is used primarily for K-12 school purposes and is
40 designed and marketed for K-12 school purposes<sup>3</sup>.

41 "Persistent unique identifier" means a digital label given to an
42 object, such as a digital file, or entity, such as a person, which is used
43 on the online education service.

44 <sup>3</sup>["Process" or "processing" means to use, access, manipulate,
45 scan, modify, transform, disclose, store, transmit, transfer, retain,
46 aggregate, or dispose of educational records.]

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1 "Personally identifiable information" means information that is 2 linked or reasonably linkable to an identified or identifiable person. 3 "Personally identifiable information" shall not include de-identified 4 data or publicly available information. 5 "Publicly available information" means information that is 6 lawfully made available from federal, State, or local government 7 records. 8 "Recommendation engine" means software that uses an 9 algorithm to predict and recommend what information, product, or 10 item a student may prefer. "School district" means any school district established pursuant to 11 Title 18A of the New Jersey Statutes.<sup>3</sup> 12 "Student" means a minor user of an online education service. 13 <sup>3</sup>"Targeted advertising" means the presenting of advertisements to 14 15 a student where the advertisement is selected based on information 16 obtained or inferred over time from that student's online behavior, use 17 of Internet websites, online services, online computer applications, or mobile applications, or covered information. "Targeted advertising" 18 19 shall not include advertising to a student at an online location based 20 upon that student's current visit to that location, or in response to that 21 student's request for information or feedback, without the retention of 22 the student's online activities or requests over time for the purpose of targeting subsequent adverstisements.<sup>3</sup> 23 24 An operator of an online education service shall not 25 2. a. 26 knowingly: information, including <sup>3</sup>[educational] 27 (1) use covered information<sup>3</sup>, created or gathered by the <sup>3</sup>[operator] operator's online 28 education service<sup>3</sup>, to amass a profile about a student for any purpose 29 30 other than <sup>3</sup> [the furtherance of the student's kindergarten through 12 grade education **]** K-12 school purposes. A profile shall not include the 31 collection and retention of account information that remains under the 32 33 control of the student, the student's parents or guardian, or K-12 34 school<sup>3</sup>; 35 (2) sell <sup>3</sup> [an educational record to any person unless sold in the 36 course of the purchase, merger, or other type of acquisition of an online education service by another entity, provided that the online 37 38 education service continues to be subject to the provisions of this 39 section with respect to previously acquired student educational records] or rent a student's information, including covered 40 information. This paragraph shall not apply to the purchase, merger, or 41 42 other type of acquisition of an operator by another entity if the 43 operator or successor entity complies with this section concerning previously acquired student information, including covered 44 45 information, or to national assessment providers if the provider secures 46 express written consent of the student's parent or guardian, given in response to clear and conspicuous notice, solely to provide access to 47

1 employment, educational scholarships, financial aid, or postsecondary educational opportunities<sup>3</sup>; <sup>3</sup>[and]<sup>3</sup> 2 (3) disclose <sup>3</sup>[an educational record collected or maintained by the 3 online education service] covered information<sup>3</sup> unless the disclosure 4 5 is: (a) made in furtherance of the <sup>3</sup> [educational purpose] <u>K-12 school</u> 6 purposes<sup>3</sup> purpose of the service, provided the recipient of the 7 <sup>3</sup>[educational record] <u>covered information</u><sup>3</sup> shall not further disclose 8 9 the information unless done to allow or improve the operability and functionality <sup>3</sup> [within that student's classroom or school] of the 10 operator's online education service<sup>3</sup>; 11 (b) required by federal or State law <sup>3</sup>to protect against liability<sup>3</sup>; 12 (c) made to respond to or participate in a judicial process; 13 (d) to protect the safety of students or security of the service; <sup>3</sup>[or] 14 (e) for educational or employment purposes requested by the 15 16 student's parent or guardian, provided that the covered information is 17 not used or further disclosed for any other purpose not requested by 18 the student's parent or guardian; 19 (f) to a third party if the operator contractually prohibits the third party from using any covered information for any purpose other than 20 21 providing the contracted service to or on behalf of the operator, 22 prohibits the third party from disclosing any covered information 23 provided by the operator with subsequent third parties, and requires 24 the third party to implement and maintain reasonable security 25 procedures and practices; or  $(g)^3$  for legitimate research purposes <sup>3</sup> [made in accordance with] 26 , subject to the requirements of<sup>3</sup> paragraphs (1) through (3) of this 27 subsection <sup>1</sup>[,]<sup>1</sup>: 28 29 (i) as required by federal or State law and subject to the restrictions of <sup>3</sup><u>the</u><sup>3</sup> application of federal or State law; <sup>3</sup>[or]<sup>3</sup> 30 (ii) as allowed by federal or State law and under the direction of a 31  ${}^{3}\underline{\text{K-12}}{}^{3}$  school, school district, or the Department of Education, if no 32 <sup>3</sup>[educational record] <u>covered information</u><sup>3</sup> is used for any purpose in 33 furtherance of advertising or to amass a profile on the student for any 34 purpose that is not in furtherance of <sup>3</sup>[kindergarten through 12 grade 35 education] a K-12 school purpose<sup>3</sup>; <sup>3</sup>or<sup>3</sup> 36 (iii)for use by a federal, State, or local educational agency, 37 including  ${}^{3}\underline{K-12}{}^{3}$  schools and school districts, for  ${}^{3}\underline{\Gamma}$  kindergarten 38 through 12 grade educational **]** K-12 school<sup>3</sup> purposes, as permitted by 39 federal or State law <sup>3</sup> : and 40 (4) engage in targeted advertising on the operator's service, or 41 42 target advertising on any other Internet website, online service, online 43 computer application, or mobile application if the targeted advertising 44 is based on any information, including covered information, that the 45 operator's service has acquired because of the use of the operator's service for K-12 school purposes<sup>3</sup>. 46

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1 b. Nothing in this section shall be construed to prohibit the 2 operator's use of <sup>3</sup>[educational records] <u>covered information</u><sup>3</sup> for maintaining, developing, supporting, <sup>3</sup>diagnosing,<sup>3</sup> or improving the 3 operator's online education service. 4 5 An operator of an online education service shall: 6 3. 7 implement and maintain reasonable security procedures and a. practices appropriate to the nature of the <sup>3</sup>[educational record] 8 9 covered information<sup>3</sup>; 10 b. protect that information from unauthorized access, destruction, use, modification, or disclosure; and 11 c. delete  ${}^{3}$  [an educational record] <u>covered information</u>  ${}^{3}$  at the 12 request of a  ${}^{3}\underline{K-12}{}^{3}$  school or a school district overseeing the 13 student's education through the service or a student who has 14 subsequently reached the age of majority <sup>3</sup>, unless a student after 15 having reached the age of majority or parent or guardian requests 16 that the operator maintain the covered information<sup>3</sup>. 17 18 19 4. Nothing in P.L. , c. (C. ) (pending before the Legislature as this bill) shall be construed to prohibit an operator of 20 an online education service from using de-identified data <sup>3</sup>[as 21 22 follows] to<sup>3</sup>: a. <sup>3</sup>[to]<sup>3</sup> improve the educational products within the service 23 owned by the operator; <sup>3</sup>[or]<sup>3</sup> 24 b. <sup>3</sup>[to]<sup>3</sup> demonstrate the effectiveness of the operator's 25 products or services, including their marketing 3: 26 27 c. develop or improve websites, online services, or online or 28 mobile applications for K-12 school purposes; 29 d. use a recommendation engine to recommend to a student 30 additional content or services concerning an educational or 31 employment opportunity purpose on an Internet website, online 32 service, online computer application, or mobile application if the 33 recommendation is not determined in whole or in part by payment 34 or other consideration from a third party; or 35 e. respond to a student's request for information or for 36 feedback if the information or response is not determined, in whole or in part, by payment or other consideration from a third party<sup>3</sup>. 37 38 39 <sup>3</sup>5. Nothing in P.L., c. (C.) (pending before the 40 Legislature as this bill) shall be construed to: 41 a. limit the authority of a law enforcement agency to obtain 42 any content or information from an operator as authorized by law or 43 under a court order; 44 b. limit the ability of an operator to use student data, including 45 covered information, for adaptive learning or customized student

46 <u>learning purposes;</u>

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1 c. apply to general audience Internet websites, general 2 audience online services, general audience online applications, or 3 general audience mobile applications, even if login credentials 4 created for an operator's website, service, or application may be 5 used to access those general audience websites, services, or 6 applications; 7 d. limit service providers from providing Internet connectivity 8 to schools or students and their families; 9 e. prohibit an operator from marketing educational products 10 directly to parents or guardians if the marketing did not result from the use of covered information obtained by the operator through the 11 12 provision of services pursuant to P.L., c. (C.) (pending before the Legislature as this bill); 13 f. impose a duty upon a provider of an electronic store, 14 15 gateway, marketplace, or other means of purchasing or 16 downloading software or applications to review or enforce compliance with P.L., c. (C.) (pending before the 17 18 Legislature as this bill) on the software of applications; 19 g. impose a duty upon a provider of an interactive computer 20 service to review or enforce compliance with P.L., c. (C.) 21 (pending before the Legislature as this bill) by a third-party content 22 provider; or 23 h. prohibit students from downloading, exporting, transferring, 24 saving, or maintaining their own student data or documents.<sup>3</sup> 25 <sup>3</sup>[5.]  $6.^{3}$  It shall be an unlawful practice pursuant to P.L.1960, 26 c.39 (C.56:8-1 et seq.) for an operator of an online education 27 28 service to violate the provisions of P.L., c. (C. ) (pending 29 before the Legislature as this bill), or any rule or regulation adopted 30 pursuant thereto. 31 <sup>3</sup>[6.]  $7.^{3}$  The Director of the Division of Consumer Affairs in 32 the Department of Law and Public Safety<sup>2</sup>, in consultation with the 33 Commissioner of Education,<sup>2</sup> shall adopt, pursuant to the 34 "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et 35 36 seq.), rules and regulations necessary to effectuate the purposes of 37 P.L., c. (C.) (pending before the Legislature as this bill). 38 <sup>3</sup>[7.]  $\underline{8}$ .<sup>3</sup> This act shall take effect immediately, but shall 39 40 remain inoperative for 180 days following the date of enactment.