

SENATE, No. 2838

STATE OF NEW JERSEY
218th LEGISLATURE

INTRODUCED JULY 23, 2018

Sponsored by:

Senator VIN GOPAL

District 11 (Monmouth)

Senator NILSA CRUZ-PEREZ

District 5 (Camden and Gloucester)

SYNOPSIS

Requires telecommunications service providers to warn residential customers of potential scams or other frauds committed through use of these services.

CURRENT VERSION OF TEXT

As introduced.



(Sponsorship Updated As Of: 9/18/2018)

1 AN ACT concerning certain communication requirements by
2 telecommunications service providers and supplementing Title
3 56 of the Revised Statutes.

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5 **BE IT ENACTED** by the Senate and General Assembly of the State
6 of New Jersey:

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8 1. As used in P.L. , c. (C.) (pending before the
9 Legislature as this bill):

10 “Director” means the Director of the Division of Consumer
11 Affairs in the Department of Law and Public Safety.

12 “Division” means the Division of Consumer Affairs in the
13 Department of Law and Public Safety.

14 “Subscriber” means a resident of this State that receives a
15 telecommunications service from a telecommunications service
16 provider on telecommunications infrastructure located in the State.

17 “Telecommunications service provider” or “provider” means any
18 person, business, or organization that provides a subscriber with a
19 telecommunications service for a fee.

20 “Telecommunications service” means the electronic
21 transmission, conveyance, or routing of voice, data, audio, video, or
22 other information, including, but not limited to, Internet access or
23 electronic mail service, to a point, or between or among points,
24 regardless of the telecommunications infrastructure used.

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26 2. a. A telecommunications service provider shall, consistent
27 with federal law, publish a statement on every bill sent to a
28 subscriber a warning statement describing the potential for active
29 scams that the provider may be aware, to the best of the knowledge
30 of the provider, or other types of fraud that may be committed
31 through the use of the telecommunications service offered by the
32 provider. The warning statement shall include information as
33 determined by the director by regulation, pursuant to section 3 of
34 P.L. , c. (C.) (pending before the Legislature as this bill),
35 and shall include, but not be limited to, contact information for the
36 division and any other appropriate State or federal government
37 agency for a subscriber to report a suspected scam or other type of
38 suspected fraud.

39 b. A telecommunications service provider shall publish the
40 warning statement required, pursuant to subsection a. of this
41 section, on a prominent location on the homepage of the provider’s
42 Internet website.

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44 3. The director shall adopt rules and regulations, pursuant to
45 the "Administrative Procedure Act," P.L.1968, c.410 (C.52:14B-1 et
46 seq.), necessary to implement the provisions of P.L. ,
47 c. (C.) (pending before the Legislature as this bill).

1 4. This act shall take effect immediately, but shall remain
2 inoperative for 60 days following the date of enactment.

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STATEMENT

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7 This bill requires a “telecommunications service provider”
8 (service provider), as that term is defined in the bill, to publish, in a
9 manner consistent with federal law, a statement on every bill sent to
10 a service subscriber who is a resident of this State a warning
11 statement describing the potential for active scams that the service
12 provider may be aware, to the best of the knowledge of the service
13 provider, or other types of suspected fraud that may be committed
14 through the use of a telecommunications service offered by the
15 service provider. The warning statement is to include information
16 as determined by the Director of the Division of Consumer Affairs
17 (division) by regulation, and is to include, but not be limited to,
18 contact information for the division and other appropriate State or
19 federal government agency for customers of service providers to
20 report a suspected scam or other types of fraud.