

ASSEMBLY, No. 212

STATE OF NEW JERSEY

Introduced Pending Technical Review by Legislative Counsel

PRE-FILED FOR INTRODUCTION IN THE 1996 SESSION

By Assemblywoman WEINBERG and Assemblyman ZISA

1 **AN ACT** concerning the State Board of Medical Examiners and
2 supplementing chapter 9 of Title 45 of the Revised Statutes.

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4 BE IT ENACTED by the Senate and General Assembly of the State
5 of New Jersey:

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7 1. a. The State Board of Medical Examiners shall establish and
8 maintain a toll-free telephone service to receive complaints and
9 inquiries regarding any health care practitioner subject to licensure by
10 the board. The board shall, upon request, supply information through
11 the telephone service or by letter or facsimile transmission regarding
12 these health care practitioners, including, but not limited to, the
13 number of complaints received by the board about a particular
14 practitioner and the status of any such complaint.

15 b. The board shall also develop and make available to any person
16 upon request an easy-to-use complaint form to be used to register a
17 complaint with the board about any health care practitioner subject to
18 licensure by the board. The board shall arrange to supply health care
19 facilities and professional offices maintained by health care
20 practitioners with copies of the form to be made available to patients
21 in a conspicuous place within the facility or office.

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23 2. This act shall take effect on the 60th day after enactment.

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STATEMENT

28 This bill requires the State Board of Medical Examiners (BME) to
29 establish and maintain a toll-free telephone service to receive
30 complaints and inquiries regarding any health care practitioner subject
31 to licensure by the board. The BME is further required to supply,
32 upon request, information through the telephone service or by letter
33 or facsimile transmission regarding these health care practitioners,
34 including, but not limited to, the number of complaints received by the
35 board about a particular practitioner and the status of any such

1 complaint.

2 In addition, the bill provides that the BME shall develop and make
3 available to any person upon request an easy-to-read complaint form
4 to be used to register a complaint with the board about any health care
5 practitioner subject to licensure by the board. The board shall arrange
6 to supply health care facilities and professional offices maintained by
7 health care practitioners with copies of the form to be made available
8 to patients in a conspicuous place within the facility or office.

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13 Requires State Board of Medical Examiners to provide toll-free
14 telephone service and easy-to-read complaint form regarding health
15 care practitioners.