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Sponsored by: Assemblyman PAUL D. MORIARTY District 4 (Camden and Gloucester) Assemblyman ANTHONY S. VERRELLI District 15 (Hunterdon and Mercer) Assemblywoman ANGELICA M. JIMENEZ District 32 (Bergen and Hudson)

SYNOPSIS

Concerning the "Contractor's Registration Act."

CURRENT VERSION OF TEXT

Introduced Pending Technical Review by Legislative Counsel.



(Sponsorship Updated As Of: 2/14/2022)

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1 AN ACT concerning home improvement contractors and amending 2 and supplementing P.L.2004, c.16. 3 BE IT ENACTED by the Senate and General Assembly of the State 4 5 of New Jersey: 6 7 1. Section 2 of P.L.2004, c.16 (C.56:8-137) is amended to read 8 as follows: 9 2. As used in this act: 10 "Contractor" means a person engaged in the business of making or selling home improvements and includes a corporation, 11 12 partnership, association and any other form of business organization 13 or entity, and its officers, representatives, agents and employees. A 14 person who makes a home improvement without compensation shall 15 not be deemed to be a contractor with respect to that home 16 improvement. "Director" means the Director of the Division of Consumer 17 18 Affairs in the Department of Law and Public Safety. 19 "Division" means the Division of Consumer Affairs in the 20 Department of Law and Public Safety. 21 "Home elevation" means any home improvement that involves 22 raising an entire residential or non-commercial structure to a higher 23 level above the ground. "Home elevation contractor" means a contractor who engages in 24 25 the practice of home elevation. 26 "Home improvement" means the remodeling, altering, 27 renovating, repairing, restoring, modernizing, moving, demolishing, 28 installing in, or otherwise improving or modifying of the whole or 29 any part of any residential [or non-commercial] property. Home improvement shall also include insulation installation, home 30 31 elevation, and the conversion of existing commercial structures into 32 residential [or non-commercial] property. 33 "Home improvement contract" means an oral or written 34 agreement for the performance of a home improvement between a 35 contractor and an owner, tenant or lessee, of a residential [or 36 noncommercial property, and includes all agreements under which 37 the contractor is to perform labor or render services for home improvements, or furnish materials in connection therewith. 38 39 "Residential [or non-commercial] property" means any single or multi-unit structure used in whole or in part as a place of residence, 40 41 and all structures appurtenant thereto, and any portion of the lot or 42 site on which the structure is situated which is devoted to the 43 residential use of the structure. 44 (cf: P.L.2014, c.34, s.3)

Matter underlined thus is new matter.

EXPLANATION – Matter enclosed in **bold-faced** brackets **[thus]** in the above bill is not enacted and is intended to be omitted in the law.

2. Section 3 of P.L.2004, c.16 (C.56:8-138) is amended to read 1 2 as follows: 3 3. a. On or after December 31, 2005, no person shall offer to 4 perform, or engage, or attempt to engage in the business of making 5 or selling home improvements unless registered with the Division of Consumer Affairs in accordance with the provisions of [this act] 6 7 P.L.2004, c.16 (C.56:8-136 et seq.). 8 b. Every contractor shall [annually] register with the director 9 every two years. Application for registration shall be on a form 10 provided by the division and shall be accompanied by a reasonable fee, set by the director in an amount sufficient to defray the 11 12 division's expenses incurred in administering and enforcing this act. 13 c. Every contractor required to register under this act shall file 14 an amended registration within 20 days after any change in the 15 information required to be included thereon. [No] A fee shall not 16 be required for the filing of an amendment. 17 (cf: P.L.2004, c.155, s.1) 18 19 3. Section 5 of P.L.2004, c.16 (C.56:8-140) is amended to read 20 as follows: 21 5. The provisions of [this act] sections 3, 4, 6, 7, 8, and 9 of 22 P.L.2004, c.16 (C.56:8-138 et al.) regarding registration, insurance, 23 and bonding as a home improvement contractor shall not apply to: 24 a. Any person required to register pursuant to "The New Home 25 Warranty and Builders' Registration Act," P.L.1977, c.467 26 (C.46:3B-1 et seq.); 27 [Any person performing a home improvement upon a b. 28 residential or non-commercial property he owns, or that is owned 29 by a member of his family, a bona fide charity, or other non-profit organization [(Deleted by amendment, P.L., c. (pending before 30 the Legislature as this bill); 31 32 c. Any person regulated by the State as an architect, 33 professional engineer, landscape architect, land surveyor, electrical 34 contractor, master plumber, or any other person in any other related 35 profession requiring registration, certification, or licensure by the 36 State, who is acting within the scope of practice of his profession; 37 d. Any person who is employed by a community association or 38 cooperative corporation, or by the owner or manager of any other 39 residential property, while the person is acting within the scope of 40 that employment; 41 Any public utility as defined under R.S.48:2-13; e. 42 Any person licensed under the provisions of section 16 of f. 43 P.L.1960, c.41 (C.17:16C-77) who is selling a home repair contract as defined in section 1 of P.L.1960, c.41 (C.17:16C-62); and 44 45 g. Any home improvement retailer with a net worth of more 46 than \$50,000,000, or employee of that retailer. 47 (cf: P.L.2004, c.16, s.5)

4. Section 6 of P.L.2004, c.16 (C.56:8-141) is amended to read 1 2 as follows: 3 6. In addition to any other procedure, condition or information 4 required by this act: 5 a. Every applicant shall file a disclosure statement with the director stating whether the applicant has been convicted of any 6 7 crime, which for the purposes of this act shall mean a violation of 8 any of the following provisions of the "New Jersey Code of Criminal Justice," Title 2C of the New Jersey Statutes, or the 9 10 equivalent under the laws of any other jurisdiction: 11 (1) Any crime of the first degree; 12 (2) Any crime which is a second or third degree crime and is a 13 violation of chapter 20 or 21 of Title 2C of the New Jersey Statutes; 14 or 15 (3) Any other crime which is a violation of N.J.S.2C:5-1, [2C:5-16 2, 2C:11-2 through 2C:11-4, 2C:12-1, 2C:12-3, 2C:13-1, 2C:14-2, 17 2C:15-1, subsection a. or b. of 2C:17-1, subsection a. or b. of 2C:17-2, 2C:18-2, 2C:20-4, 2C:20-5, 2C:20-7, 2C:20-9, 2C:21-2 18 19 through 2C:21-4, 2C:21-6, 2C:21-7, 2C:21-12, 2C:21-14, 2C:21-15, 20 or 2C:21-19, chapter 27 or 28 of Title 2C of the New Jersey 21 Statutes, N.J.S.2C:30-2, 2C:30-3, 2C:35-5, 2C:35-10, 2C:37-1 N.J.S.2C:5-2, N.J.S.2C:11-2 through 22 through 2C:37-4] 23 N.J.S.2C:11-4, N.J.S.2C:12-1, N.J.S.2C:12-3, N.J.S.2C:13-1, 24 N.J.S.2C:14-2, N.J.S.2C:15-1, subsection a. or b. of N.J.S.2C:17-1, subsection a. or b. of N.J.S.2C:17-2, N.J.S.2C:18-2, N.J.S.2C:20-4, 25 26 N.J.S.2C:20-5, N.J.S.2C:20-7, N.J.S.2C:20-9, N.J.S.2C:21-2 27 through N.J.S.2C:21-4, N.J.S.2C:21-6, N.J.S.2C:21-7, N.J.S.2C:21-28 12, N.J.S.2C:21-14, N.J.S.2C:21-15, or N.J.S.2C:21-19, chapter 27 29 or 28 of Title 2C of the New Jersey Statutes, N.J.S.2C:30-2, N.J.S.2C:30-3, N.J.S.2C:35-5, N.J.S.2C:35-10, N.J.S.2C:37-1 30 31 through N.J.S.2C:37-4. 32 b. The director may refuse to issue or may suspend or revoke 33 any registration issued [by him] thereby upon proof that the 34 applicant or holder of the registration: 35 (1) Has obtained a registration through fraud, deception or 36 misrepresentation; 37 (2) Has engaged in the use or employment of dishonesty, fraud, 38 deception, misrepresentation, false promise or false pretense; 39 (3) Has engaged in gross negligence, gross malpractice or gross 40 incompetence; 41 (4) Has engaged in repeated acts of negligence, malpractice or 42 incompetence; 43 (5) Has engaged in professional or occupational misconduct as 44 may be determined by the director; 45 (6) Has been convicted of any crime [involving moral turpitude enumerated in subsection a. of this section or any other 46 crime relating adversely to the activity regulated by [this act] 47

P.L.2004, c.16 (C.56:8-136 et seq.). For the purpose of this 1 2 subsection, a plea of guilty, non vult, nolo contendere or any other 3 such disposition of alleged criminal activity shall be deemed a 4 conviction; 5 (7) Has had [his] the authority to engage in the activity 6 regulated by the director revoked or suspended by any other state, 7 agency or authority for reasons consistent with this section; 8 (8) Has violated or failed to comply with the provisions of any 9 <u>State</u> act [or], regulation <u>or order</u> administered <u>or issued</u> by the 10 director or, other than traffic violations, by any other State agency; 11 (9) Is incapable, for medical or any other good cause, of 12 discharging the functions of a licensee in a manner consistent with 13 the public's health, safety and welfare] (Deleted by amendment, 14 P.L., c. (pending before the Legislature as this bill). 15 c. An applicant whose registration is denied, suspended, or revoked pursuant to this section shall, upon a written request 16 17 transmitted to the director within 30 calendar days of that action, be 18 afforded an opportunity for a hearing in a manner provided for 19 contested cases pursuant to the "Administrative Procedure Act," 20 P.L.1968, c.410 (C.52:14B-1 et seq.). 21 d. An applicant shall have the continuing duty to provide any 22 assistance or information requested by the director, and to cooperate 23 in any inquiry, investigation, or hearing conducted by the director. 24 If any of the information required to be included in the e. 25 disclosure statement changes, or if additional information should be 26 added after the filing of the statement, the applicant shall provide 27 that information to the director, in writing, within [30] 20 calendar 28 days of the change or addition. 29 Notwithstanding the provisions of [paragraph (6) of] f. 30 subsection b. of this section, [no individual] an applicant shall not 31 be disqualified from registration [or] and shall not have registration 32 revoked on the basis of any conviction disclosed if the individual 33 has affirmatively demonstrated to the director clear and convincing 34 evidence of the individual's rehabilitation. In determining whether 35 an individual has affirmatively demonstrated rehabilitation, the 36 following factors shall be considered: 37 (1) The nature and responsibility of the position which the convicted individual would hold; 38 39 (2) The nature and seriousness of the offense; 40 (3) The circumstances under which the offense occurred; 41 (4) The date of the offense; 42 (5) The age of the individual when the offense was committed; 43 (6) Whether the offense was an isolated or repeated incident; 44 (7) Any social conditions which may have contributed to the 45 offense; and 46 (8) Any evidence of rehabilitation, including good conduct in 47 prison or in the community, counseling or psychiatric treatment

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received, acquisition of additional academic or vocational
 schooling, successful participation in correctional work-release
 programs, or the recommendation of persons who have had the
 individual under their supervision.

- 5 (cf: P.L.2004, c.16, s.6)
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5. Section 7 of P.L.2004, c.16 (C.56:8-142) is amended to read as follows:

9 7. a. On or after December 31, 2005, every registered 10 contractor who is engaged in home improvements shall secure, 11 maintain and file with the director proof of a certificate of 12 commercial general liability insurance in a minimum amount of 13 \$500,000 per occurrence.

b. Every registered contractor engaged in home improvements
whose commercial general liability insurance policy is cancelled or
nonrenewed shall submit to the director a copy of the certificate of
commercial general liability insurance for a new or replacement
policy which meets the requirements of subsection a. of this section
before the former policy is no longer effective.

20 Every home elevation contractor engaged in performing c. 21 home elevations, in addition to the insurance required pursuant to 22 subsection a. of this section, shall secure and maintain cargo or 23 other insurance that specifically covers home elevation activities, in 24 a minimum amount of \$1,000,000 per occurrence to cover damages 25 or other losses to the homeowner, lessee, tenant or other party 26 resulting from a home elevation, except as otherwise provided in this subsection. The Director of the Division of Consumer Affairs 27 in consultation with the Department of Banking and Insurance may 28 29 promulgate rules and regulations to implement this subsection, 30 which rules and regulations also may require that home elevation 31 contractors secure and maintain additional insurance of such kind 32 and in such amounts as the director may determine in consultation 33 with the Department of Banking and Insurance. In addition to or as 34 an alternative to the insurance required by this subsection, the 35 director may also require the posting of a bond in favor of the 36 owner, lessee, tenant or other party to the home improvement 37 contract for home elevation. Every bond and insurance policy 38 required to be maintained under this subsection shall provide that the issuer of that bond or policy shall give the director written 39 40 notice of cancellation or non-renewal of the bond or policy within 41 10 days of the cancellation or non-renewal.

d. A home elevation contractor, prior to entering into an
agreement to perform a home elevation, shall provide proof of
insurance to the homeowner including the issuing insurer, policy
number, type, and amount of insurance coverage maintained by the
contractor in accordance with this section.

47 e. As of December 31, 2018, every registered contractor who is
48 engaged in home improvements shall maintain:

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1 (1) in effect during the entire period of the registration, a bond, 2 in the form prescribed by the director, issued by one or more 3 sureties authorized to transact business in this State; 4 (2) maintain an irrevocable letter of credit, in a form prescribed 5 by the director, issued by a bank; or (3) maintain with the director securities, moneys or other 6 7 security acceptable to the director to fulfill the requirements of this 8 section. 9 The principal sum of the bond, letter of credit, or securities, 10 moneys or other security shall be a minimum of \$50,000. The 11 contractor shall, from time to time, to the extent that claims are 12 paid, replenish the amount of bond, letter of credit, securities, 13 moneys or other security maintained with the director to a minimum 14 of \$50,000. 15 f. The bond, letter of credit, or securities, moneys or other security shall be filed or deposited with the director and shall be 16 17 executed to the State of New Jersey for the use or benefit of any 18 consumer who, after entering into a home improvement contract, 19 incurs damages or suffers any loss arising out of a violation of this 20 act by the contractor. 21 g. The bond shall cover restitution and penalties. 22 (1) Any person claiming against the bond, letter of credit, or 23 securities, moneys or other security may maintain an action at law against the contractor and the surety, bank, or director, as the case 24 25 may be. 26 (2) The bond shall not be payable for treble damage claims 27 pursuant to the consumer fraud act, P.L.1960, c.39 (C.56:8-1 et 28 seq.). 29 (3) The director may make a claim against the bond, letter of 30 credit, or securities, moneys or other security on behalf of a 31 consumer, with notice to the registered contractor. 32 (4) The aggregate liability of the surety, bank, or the director to 33 all persons for all breaches of the conditions of the bond, letter of 34 credit or the securities, moneys or other security held by the 35 director shall not exceed the amount of the bond, letter of credit, or 36 the securities, moneys or other security held by the director. 37 h. Every bond required to be filed with the director shall 38 provide that any consumer who may be claiming against the bond 39 shall notify the director and the surety of the amount and nature of 40 the claim prior to the initiation of any action at law against the 41 contractor. The bond shall provide that the surety may not pay any claim against the bond unless and until it shall have received 42 43 authorization from the director to pay the claim. i. If the director determines that there is a substantial 44 45 likelihood that the aggregate amount of claims against a bond will 46 exceed the available principal amount of the bond, the director may 47 apportion the proceeds of the bond among the claimants in an 48 equitable manner.

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1 j. Every bond required to be filed with the director shall 2 provide that cancellation or nonrenewal of the bond shall not be 3 effective unless and until at least 10 days' notice of intention to 4 cancel or nonrenew has been received in writing by the director 5 from the issuer. (cf: P.L.2014, c.34, s.4) 6 7 8 6. Section 11 of P.L.2004, c.16 (C.56:8-146) is amended to 9 read as follows: 11. a. It is an unlawful practice and a violation of P.L.1960, 10 11 c.39 (C.56:8-1 et seq.) [to] for a contractor to fail to complete a home improvement in accordance with the home improvement 12 13 contract or otherwise violate any provision of [this act] P.L.2004, 14 c.16 (C.56:8-136 et seq.). A contractor who violates any provision 15 of P.L.2004, c.16 (C.56:8-136 et seq.) shall be liable for restitution 16 to a consumer who is damaged or suffers any loss as a result of the 17 violation. 18 b. In addition to any other penalty provided by law, a person 19 who knowingly violates any of the provisions of this act is guilty of 20 a crime of the fourth degree. 21 (cf: P.L.2004, c.16, s.11) 22 23 7. Section 12 of P.L.2004, c.16 (C.56:8-147) is amended to 24 read as follows: 25 12. a. This act shall supersede any municipal ordinance or 26 regulation that provides for the licensing or registration of home 27 improvement contractors or for the protection of homeowners by 28 bonds or warranties required to be provided by home improvement contractors, exclusive of those required by water, sewer, utility, or 29 30 land use ordinances or regulations. 31 b. [No] <u>A</u> municipality shall <u>not</u> issue a construction permit for any home improvement [to] if any part of the home 32 33 improvement is to be performed by any contractor who is required 34 to be but is not registered pursuant to the provisions of [this act] 35 P.L.2004, c.16 (C.56:8-136 et seq.). 36 c. <u>A municipality may issue a construction permit for a home</u> 37 improvement only to: 38 (1) a contractor who is performing the home improvement and 39 who is registered under P.L.2004, c.16 (C.56:8-136 et seq.); or 40 (2) a person who is performing the home improvement and is 41 not required to be registered under P.L.2004, c.16 (C.56:8-136 et 42 seq.). 43 (cf: P.L.2004, c.16, s.12) 44 45 8. Section 13 of P.L.2004, c.16 (C.56:8-148) is amended to 46 read as follows: 47 13. [This act] <u>a. P.L.2004, c.16 (C.56:8-136 et seq.)</u> shall not

1 deny to any municipality the power to inspect a contractor's work or 2 equipment, the work of a contractor who performs improvements to 3 commercial property, or the power to regulate the standards and 4 manners in which the contractor's work shall be done. 5 b. A municipality shall have the authority to bring a proceeding in accordance with "Penalty Enforcement Law of 1999," P.L.1999, 6 7 c.274 (C.2A:58-10 et seq.), in the municipal court or in Superior 8 Court to recover fines and penalties for violations of P.L.2004, c.16 9 (C.56:8-136 et seq.), committed by a contractor in connection with 10 home improvements located within the municipality. Fines and 11 penalties recovered from a contractor in a proceeding may be 12 retained by the municipality. 13 (cf: P.L.2004, c.16, s.13) 14 15 9. Section 16 of P.L.2004, c.16 (C.56:8-151) is amended to 16 read as follows: 17 16. a. On or after December 31, 2005, every home improvement 18 contract for a purchase price in excess of \$500, and all changes in 19 the terms and conditions of the contract, shall be in writing. The 20 contract shall be signed by all parties thereto and shall not contain 21 any blank spaces for information, including but not limited to terms 22 and conditions, to be added after the contract is signed by the 23 consumer, and shall clearly and accurately set forth in legible form 24 and in understandable language all terms and conditions of the 25 contract, including but not limited to: 26 (1) The legal name, business address, and registration number of 27 the contractor; (2) A copy of the certificate of commercial general liability 28 29 insurance required of a contractor pursuant to section 7 of [this act] P.L.2004, c.16 (C.56:8-142) and the telephone number of the 30 31 insurance company issuing the certificate; and 32 (3) The total price or other consideration to be paid by the 33 owner, including the finance charges. 34 [On or after December 31, 2005, a home improvement b. 35 contract may be cancelled by a consumer for any reason at any time before midnight of the third business day after the consumer 36 37 receives a copy of it. In order to cancel a contract the consumer 38 shall notify the contractor of the cancellation in writing, by registered or certified mail, return receipt requested, or by personal 39 40 delivery, to the address specified in the contract. All moneys paid 41 pursuant to the cancelled contract shall be fully refunded within 30 42 days of receipt of the notice of cancellation. If the consumer has 43 executed any credit or loan agreement through the contractor to pay 44 all or part of the contract, the agreement or note shall be cancelled 45 without penalty to the consumer and written notice of that 46 cancellation shall be mailed to the consumer within 30 days of 47 receipt of the notice of cancellation. The contract shall contain a 48 conspicuous notice printed in at least 10-point bold-faced type as

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1 follows: "NOTICE TO CONSUMER 2 3 YOU MAY CANCEL THIS CONTRACT AT ANY TIME 4 BEFORE MIDNIGHT OF THE THIRD BUSINESS DAY AFTER 5 RECEIVING A COPY OF THIS CONTRACT. IF YOU WISH TO 6 CANCEL THIS CONTRACT. YOU MUST EITHER: 1. SEND A SIGNED AND DATED WRITTEN NOTICE OF 7 CANCELLATION BY REGISTERED OR CERTIFIED MAIL, 8 9 **RETURN RECEIPT REQUESTED; OR** PERSONALLY DELIVER A SIGNED AND DATED 10 2. WRITTEN NOTICE OF CANCELLATION TO: 11 12 (Name of Contractor) 13 (Address of Contractor) 14 (Phone Number of Contractor) 15 If you cancel this contract within the three-day period, you are entitled to a full refund of your money. Refunds must be made 16 17 within 30 days of the contractor's receipt of the cancellation 18 notice."] (Deleted by amendment, P.L., c. (pending before the 19 Legislature as this bill). 20 c. The contract shall include the following notice in 10-point bold type or larger, directly above the space provided for the 21 22 signature of the consumer: 23 **"NOTICE TO CONSUMER** 24 Do not sign this contract if any of the spaces for information have 25 been left blank. 26 You are entitled to a copy of the contract at the time you sign. 27 Keep it to protect your legal rights. Do not sign any completion certificate or agreement stating that you 28 29 are satisfied with the entire project before this project is complete. 30 Home repair contractors are prohibited by law from requesting or 31 accepting a certificate of completion signed by the consumer prior 32 to the actual completion of the work to be performed under the 33 home repair contract." 34 d. Any home improvement contract may be rescinded by the 35 consumer, except as provided in subsection k. of this section if the 36 consumer: 37 (1) Furnishes to the contractor a notice of intent to rescind the 38 home repair contract by certified mail, return receipt requested, 39 postmarked not later than 5 p.m. of the third business day following 40 the day on which the home improvement contract is executed; and 41 (2) Gives up possession of any goods, subject to a home repair 42 contract, delivered to the consumer prior to receipt by the contractor 43 of the notice of intent to rescind. 44 e. Within 10 business days after receipt of a notice of intent to 45 rescind a home improvement contract, a contractor shall: 46 (1) Pick up, at the contractor's own expense, any goods subject 47 to the contract, delivered to the consumer prior to receipt by the 48 contractor of the notice;

1 (2) Refund to the consumer all amounts of money paid by the 2 consumer, less reasonable charges for any damages to any goods 3 which occurred while in the consumer's possession; and 4 (3) Redeliver to the consumer any goods traded-in to the 5 contractor on account of or in contemplation of the home 6 improvement contract, less any reasonable charges actually incurred 7 in making the goods ready for sale. 8 f. Each home repair contractor shall maintain a record of the 9 receipt of any consumer's notice of intent to rescind a sale under 10 P.L.2004, c.16 (C.56:8-136 et seq.) for at least 18 months after the 11 receipt of a notice of intent to rescind. 12 g. At the time of executing every home improvement contract 13 subject to the provisions of P.L.2004, c.16 (C.56:8-136 et seq.), the 14 contractor shall deliver to the consumer two copies of a receipt 15 which clearly and conspicuously sets forth: 16 (1) The home repair contractor's name and place of business; 17 (2) A description of the goods and services sold; and 18 (3) The amount of money paid by the consumer or the cash 19 value of any goods delivered to the contractor at the time the home 20 improvement contract was entered into. 21 h. The receipt required to be delivered to the consumer shall 22 also clearly and conspicuously include, in at least 10-point bold 23 type, the following statement: "NOTICE TO CONSUMER: YOU MAY RESCIND THIS 24 25 SALE PROVIDED THAT YOU NOTIFY THE HOME 26 IMPROVEMENT CONTRACTOR OF YOUR INTENT TO DO SO 27 BY CERTIFIED MAIL, RETURN RECEIPT REQUESTED, POSTMARKED NOT LATER THAN 5 P.M. OF THE THIRD 28 29 BUSINESS DAY FOLLOWING THE SALE. FAILURE TO 30 EXERCISE THIS OPTION, HOWEVER, WILL NOT INTERFERE WITH ANY OTHER REMEDIES AGAINST THE HOME 31 32 IMPROVEMENT CONTRACTOR YOU MAY POSSESS. IF 33 YOU WISH YOU MAY USE THIS PAGE AS NOTIFICATION BY WRITING "I HEREBY RESCIND" AND ADDING YOUR 34 NAME AND ADDRESS. A DUPLICATE OF THIS RECEIPT IS 35 36 PROVIDED BY THE HOME IMPROVEMENT CONTRACTOR 37 FOR YOUR RECORDS." 38 i. Except as provided in subsection k. of this section, a receipt 39 required to be delivered by the consumer shall not contain, or be 40 accompanied by, any document which contains provisions by which 41 the consumer waives any rights under P.L.2004, c.16 (C.56:8-136 et 42 <u>seq.).</u> 43 j. A contractor who in the ordinary course of business 44 regularly uses a language other than English in any advertising or 45 other solicitation of consumers, or in any printed forms for use by 46 consumers, or in any face-to-face negotiations with consumers, 47 shall deliver two copies of the receipt to a consumer whose 48 principal language is not English, one in English and one in the

1 other language. 2 k. A home improvement contract for home improvement work 3 needed by the consumer to meet a bona fide emergency, where the 4 contact with the contractor was initiated by the consumer, shall not 5 be subject to the cancellation provisions of subsection d. of this 6 section, if the consumer furnishes the contractor with a statement 7 separate from the contract, in a form approved by the Division of 8 Consumer Affairs, dated and signed by the consumer, describing 9 the situation requiring immediate remedy and expressly 10 acknowledging and waiving the right to cancel the contract within 11 three business days. 12 (cf: P.L.2004, c.155, s.4) 13 14 10. (New section) A county or municipal office of consumer 15 affairs established pursuant to P.L.1975, c.376 (C.40:23-6.47 et 16 seq.), that enters into a written agreement with the director in the 17 form specified by the director to accept consumer complaints, 18 directly or on a referral basis, and enforce P.L.2004, c.16 (C.56:8-19 136 et seq.) against contractors whose principal place of business is 20 in the county or municipality, shall be entitled to a share of 21 registration fees paid by contractors having their principal place of 22 business in the county or municipality as determined by the director 23 by regulation. 24 25 11. (New section) The Director of Consumer Affairs, pursuant 26 to the provisions of the "Administrative Procedure Act," P.L.1968, 27 c.410 (C.52:14B-1 et seq.), shall promulgate rules and regulations to effectuate the purposes of this act. 28 29 30 12. This act shall take effect on the first day of the second month 31 next following enactment, but the Director of Consumer Affairs 32 may take any anticipatory action in advance of that date as may be 33 necessary for the timely implementation of this act. 34 35 36 **STATEMENT** 37 38 This bill clarifies that the exemption from certain requirements 39 of the "Contractor's Registration Act," afforded to the persons listed 40 in section 5 of P.L.2004, c.16 (C.56:8-140), applies only to the registration, insurance, and bonding requirement for home 41 42 improvement contractors. All home improvement contractors 43 would continue to be subject to the other requirements of the act. 44 Under the bill, a consumer would be permitted to waive the three 45 day waiting period during which the consumer would otherwise 46 have the right cancel a contract for home improvements in the event 47 that the work is necessary to meet a bona fide emergency. 48 The bill would provide a funding source for restitution to

consumers who have been damaged by a contractor's violation of
 the "Contractor's Registration Act," by requiring registered
 contractors to post a bond.

The bill establishes that a contractor would be liable for fines or penalties imposed on a consumer as a result of a contractor's failure to obtain construction permits. Work performed without a required permit, and thus not inspected by local building code officials, often violates building codes and zoning ordinances designed to protect the health and safety of residents.

10 Finally, the bill makes it an unlawful practice for a contractor to 11 fail to complete a home improvement in accordance with the home 12 improvement contract, and provides a consumer who suffers 13 damage as a result of a violation of the "Contractor's Registration 14 Act" with the remedy of restitution. An unlawful practice under the 15 consumer fraud act is punishable by a monetary penalty of not more than \$10,000 for a first offense and not more than \$20,000 for any 16 17 subsequent offense. Additionally, violations can result in cease and 18 desist orders issued by the Attorney General, the assessment of 19 punitive damages, and the awarding of treble damages and costs to 20 the injured party.