The Delaware River and Bay Authority was created in 1962 by compact between the States of Delaware and New Jersey and approved by the Congress of the United States of America.

The bi-state Authority operates the Delaware Memorial Twin Bridges, the Cape May-Lewes Ferry system, the Delaware City-Salem Ferry, and five general aviation facilities — two in New Jersey and three in Delaware.

The following is a report from the Authority to the Governors and Legislatures of the two States on fulfilling its mission and on its financial condition in 2012.
It is with great pleasure that we present the 2012 Annual Report of the Delaware River and Bay Authority. Pursuant to Article 20 (Reports and Audits) of the Delaware-New Jersey Compact establishing the Delaware River and Bay Authority, the following is a detailed report from the Authority to the Governors and Legislators of the two states on fulfilling its mission and on its financial condition in 2012.

It is an honor and a privilege to speak on behalf of the Authority on this, our 50th Anniversary of serving our fellow citizens in the great states of Delaware and New Jersey.

The Authority continues to fulfill its mandate as originally envisioned and has added new elements since 1990 when the Compact was revised. We believe that the old and the new have been seamlessly joined into programs and services that serve the people of our states well.

We hope that you will take time to look at Volume II of this annual report which reviews the early days of the Authority as well as the events leading up to our creation.

It was one of the highlights of the year to welcome three new commissioners to our board, bringing it to its full strength of 12 commissioners for the first time in some years. We welcomed Shirley R. Wilson and Richard S. Mroz, Esq., from New Jersey, and Fernando Guajardo, from Delaware. They are all dedicated to the success of our organization and to serving their states. It is indeed a pleasure to work with them on issues of importance. It has also been a pleasure to work with our new executive director, Scott Green, in 2012. His understanding of the organization and his drive to provide outstanding customer service both inside and outside the agency serves both states well.

We continue to invest wisely in maintaining our facilities for the safety and convenience of our customers.

While the economy has not entirely recovered from the effects of the recession, traffic at the Delaware Memorial Bridge has begun to increase although revenue from commercial traffic remains stubbornly depressed. The Cape May-Lewes Ferry underperforms to some degree but we continue to work on ways to increase traffic and revenues while limiting expenses. As a result of our efforts, we are pleased to report on another successful year of operations by the Authority in 2012.

We also take this opportunity to congratulate the first executive director of the Authority, William J. Miller Jr., who was inducted into the Delaware Maritime Hall of Fame this year.

We look forward to serving our states and our customers for the next 50 years.
DRBA 2012 COMMISSIONERS

William E. Lowe III
Lewes, DE

Richard W. Downes
Smyrna, DE

Fernando N. Guajardo
Lincoln, DE

Samuel E. Lathem
Bear, DE

Terri C. Murphy
Wilmington, DE

Gary E. Traynor
Dover, DE

James N. Hogan
Franklinville, NJ

Rev. Edward W. Dorn
Pedricktown, NJ

Richard S. Mroz
Haddonfield, NJ

Ceil Smith
Salem, NJ

Douglas L. VanSant
Bridgeton, NJ

Shirley R. Wilson
Seaville, NJ
WELCOMING THREE NEW COMMISSIONERS IN OUR 50TH YEAR

SUSSEX COUNTY MAN TAKES OATH OF OFFICE
On June 19, the Authority welcomed Fernando N. Guajardo of Lincoln, Delaware as a Delaware River & Bay Authority Commissioner. President and chief executive officer of Guajardo Parks Group, the new commissioner has extensive management experience in both private and public sectors. Prior to owning his own business, he served as Community Relations Manager for Purdue Farms Inc, Director of Planning and Community Development for the Delaware State Housing Authority and CRA Administrator for Discover Bank.

NEW JERSEY ATTORNEY JOINS COMMISSION
On July 17, Richard S. Mroz, Esq. of Haddonfield, New Jersey, joined the Commission. He is the principal of his own government affairs consulting firm and is also Of Counsel to Archer & Greiner, and co-counsel and legislative agent for the NJ Conference of Mayors. Commissioner Mroz is active in civic and community activities, serving on the board of the Federal Home Loan Bank of New York, the New Jersey Alliance for Action Board of Directors, and the Advisory Board for the Williams Hughes Center for Public Policy at Stockton State College. He has served for many years on the University of Delaware Alumni Association board, including a term as president.

CAPE MAY COUNTY WOMAN APPOINTED
On July 17, Shirley R. Wilson of Seaville, New Jersey, joined the Authority. Ms. Wilson has dedicated her career to serving the community. She had served 28 years as a certified school social worker when she retired from the Lower Cape May Regional School District in 2005. Previously, Ms. Wilson had been a case manager and social worker for the State for nine years.
Eric Pritchett of Dover, Delaware was the overall contest winner for his original digital painting featuring the Cape May-Lewes Ferry (seen at the top of page 7). Category winners were: Brandon McNeill of Downingtown, PA, Children; Sophia Bolton of North Cape May, NJ, Student; Kailin Poling of Villas, NJ, High School; Rachel Espinoza of Fontana, CA, Adult. Because of the high quality and large number of entries, the Authority also created an honorable mention category to recognize outstanding participation.
The Delaware River and Bay Authority decided to forego a cake and balloons as a celebration for its Golden Anniversary and instead reached out to two groups that have been integral to the successes of the Authority.

The Authority asked its customers to be active participants in the celebration by unleashing their creativity in paint, with computers, and through the lenses of cameras to help define what the Authority has meant to its customers and neighbors for the past 50 years. The administration also invited the commissioners and former commissioners of the Authority to attend an unveiling of a bronze plaque commemorating their service to the agency and the two states joined together by the Authority’s facilities. People from age 8 to 75, and from as far away as California, eagerly joined in the party.

Executive Director Green explained that the art contest gave the Authority a chance to connect with its customers in a highly interactive way while at the same time highlighting the impact the organization has had on the region.

The two-month long contest was open to students and adults in four categories. Because of the high quality and large number of entries, the Authority created an honorable mention category. The entries of winners in all categories are displayed in the lobby of the administration building in New Castle. A professional photographer and an art professor were the judges.

On September 20, the Authority honored its 50 years of commissioners with a reunion at administration headquarters at which a bronze plaque containing the names of all 70 former and current commissioners was unveiled. The plaque hangs on the entry wall to the administration building so all who enter can see the entire list of those who have volunteered their time and talents to the success of the Authority. (The list as well as a photo of the reunion is contained in both the mailer and Volume II of the Annual Report.) The artwork at the top of this page won the grand prize.
The year 2012 was one in which the entire organization focused on our customers as never before, as without them, our organization wouldn’t exist. In everything we do, in all of the divisions across our agency, the customer must come first.

At the Cape May-Lewes Ferry this focus has never been more apparent. It was a busy year and it paid off in increased revenues. Overall traffic and revenues increased slightly in 2012, with revenues up by 1.92 percent over the previous year. This is the first year since the beginning of the recession to show a measurable increase. We’re pleased that our efforts to draw customers to our service is paying off.

One of the ways we encourage customers is to provide attractive and safe vessels. We have come through a period of refurbishing our vessels, but in addition there is maintenance and upkeep for each vessel each year.

In the spring, the MV Henlopen underwent an underwater inspection in lieu of drydocking, which was authorized by the U.S. Coast Guard. Using specialized underwater digital cameras, divers inspected the underwater haul, bow thrusters, propellers, rudders, zins as well as internal void areas of the vessel’s hull looking for deficiencies. None were found and the vessel passed inspection, eliminating the need for a full-fledged drydocking which saved the DRBA time, resources, and money.

In addition, the CMLF also oversees the Delaware City-Salem Ferry operations. In the early spring, the ferry engineering staff arranged a stability test for the MV Delafort which runs daily trips to the Civil War-era Fort Delaware at Pea Patch Island during the season. Recent changes in passenger weight regulations had raised concerns about the number of passengers that could safely be carried. The stability test, which required intense preparation by staff, proved the Delafort was ready for the new season and the vessel received a new stability letter that attests to its ability to safely carry passengers.

Sometimes the best maintenance of the vessels of the system is being proactive in protecting them. That’s what happened in the fall when Super Storm Sandy was headed toward the bay. Marine employees found the best “safe harbor” for the five vessels, 90 miles up the Delaware River at terminals in Gloucester City where all, including their dedicated crews, rode out the storm without damage.
CAPE MAY-LEWES FERRY continued
Crews also installed a new wheelchair lift on the MV Delaware, yet another example of attention to detail for the comfort of our customers.

The ferry system is also a good neighbor to local organizations. In May, the ferry partnered with the Gloucester County fire service, in a test to determine whether the county’s mobile equipment could be used aboard the ferry to fight potential fires on the Bay and River. After a four-hour demonstration drill, emergency responders were pleased with the capabilities and determined that the ferry could, in an emergency, be an effective fire fighting vessel.

Marketing the ferry system can take many different forms. This year the Ferry joined AAA’s popular promotional program, “Show Your Card & Save”. Beginning in September, AAA members were eligible to receive round-trip passenger promotional fares, the first ever member promotion of any sort offered.

The CMLF also is responsible for the roads leading to its terminals in both New Jersey and in Delaware. In May, a construction project designed
CAPE MAY-LEWES FERRY continued

to provide better, safer traffic flow in and around a nearby elementary school and busy intersections was begun. The roadway was successfully completed in the late fall. Some sections of the roadway had been unmodified since original construction in the 1960s.

The DRBA and Today Media, a local publisher, also launched a new partnership that revived the publication the Twin Capes Traveller. To be published twice a year, the Traveller is a guide to the ferry system as well as a tourist handbook.

On a September Saturday, the MV Twin Capes was host to a media company and its fashion models for a photo shoot on two round trips.

The company staged scenic pictures on the Third Foredeck and the Second Foredeck, on the Bridge Deck, and in the wheelhouse for a feature in the December/January issue of The Shore Life.

The DRBA hosted the inaugural Maritime Day celebration at the Lewes Ferry Terminal in May. Free to the public, the event celebrated maritime history and its impact on the Delaware region in a variety of ways, including a remembrance to honor sailors who perished on Lewes beaches.

At the Cape May Terminal, the New Jersey Wine Growers festival continued to draw large crowds to the location. In addition, a local farmers market on Saturdays provided both passengers and residents the opportunity to enjoy fresh, locally grown produce and goods at the beautiful bay location.

For several years, the Ferry has had outdoor bars and grills at the water’s edge at both terminals, but in 2012, ferry officials rebranded both facilities “On the Rocks (OTR).” During the summer season, these waterfront eateries are open seven days a week. Both locations offer the same menu, including burgers, ahi tuna, soft shell crabs and other local favorites. OTR also offers an expanding variety of local craft-brewed beers.
It was a perfect way to complete the year of the 50th anniversary of the Delaware River & Bay Authority—by celebrating the one billionth customer of the Delaware Memorial Bridge with a banner and a Governor’s congratulations.

On December 18, 2012 at 11:59 a.m., Delaware Governor Jack Markell and Delaware River and Bay Authority Commissioners congratulated Jeff Wright of Wildwood, New Jersey, on being the one billionth customer at the Delaware Memorial Bridge. The 51-year-old computer consultant was heading to Wilmington, Delaware to meet with a customer when he was asked to park his vehicle and participate in a ceremony in his honor. DRBA staff had estimated ahead of time when the billionth customer would pass through the toll lanes so the ceremony could be planned and the Governor could take part.

Gov. Markell presented Mr. Wright with a framed commemorative photo of the Delaware Memorial Bridge; a copy of William Miller’s “Crossing the Delaware”, a book that chronicles the history of the Delaware Memorial Bridge; and a souvenir silver commemorative token. In addition, the Authority will load $250 onto Mr. Wright’s E-ZPass account.

It was also a great way to celebrate a good year in general for the Bridge. Total revenue was up nearly 11 percent over the previous year, even though commercial traffic continues to track below expectations, 1.45 percent below last year’s numbers. Non-commercial traffic was up slightly, .32 percent. Revenue held its own because of toll increases that went into effect in mid-2011 in order to support the extensive maintenance program necessary to keep the twin spans and their connecting roadways safe for the traveling public.

The Authority is in the middle of a multi-year bridge maintenance
In 2012 a cable inspection project, at a cost of $6.3 million, got under way.

Among the projects planned at the DMB over the next several years are: Phase IV of the I-295 highway improvements; painting and structural improvements; electronic toll collection upgrades; DMB cable and suspender rope inspection; and DMB traffic management system replacement.

During the year, the E-ZPass customer service center support system was upgraded with new software. While the staff had to juggle the new system installation, they continued to provide quality customer service. The collective effort and dedication made the difference.

Traffic cameras at DMB, and CMLF, locations were activated in 2012, giving customers new tools for planning commutes and vacation travel. The webcams provide realtime traffic and weather conditions. The bridgecams can be accessed at www.drba.net/DelawareMemorialBridge.aspx. The ferrycam links can be found on the CMLF homepage. Customers can also follow the Delaware Memorial Bridge on Twitter at @demembridge. Followers will receive traffic advisories, construction updates and additional information regarding the twin-span bridges between Delaware and New Jersey.

Pride was the theme at 2012’s Memorial Day ceremony at the DMB War Memorial at Veterans Memorial Park. For the past year, 16 Authority maintenance employees worked on the “Memorial Restoration Project,” rebuilding and refurbishing the wall that was first dedicated 56 years earlier. Since then, time and weather had taken their toll, resulting in the need for extensive work.

Following months of research, Authority employees initiated a complex restoration, which included pulling all the plaques, repairing the concrete foundation, sandblasting all the panels, applying epoxy primer and urethane to the panels, hand-sanding and painting the names, and affixing and caulking the panels to the restored wall.

Their work was all undertaken after regular assignments had been completed. Since its dedication in 1956, the War Memorial has been the site of annual ceremonies.

The wall lists the names of nearly 15,000 men and women from Delaware and New Jersey killed in World War II and the Korean War.
NEW CASTLE AIRPORT (ILG)—
On July 19, Hawker Beechcraft Services (HBS) officially opened its New Castle Airport facility for business as Gov. Jack Markell, DRBA Chairman Bill Lowe and HBS Executive Christi Tannahill cut the ceremonial ribbon at the open house event pictured above.

The facility is approximately 60,000 square feet including office space having the “feel” of the customer’s home office. The hangar facility is a full service maintenance repair and overhaul facility offering airframe, engines, avionics and mobile service support for the company’s entire product line. A factory-trained team of maintenance professionals staff the facility.

Hawker Beechcraft’s presence at ILG strengthens the airport’s role as a key corporate aviation destination for operators of business jet aircraft.

CAPE MAY AIRPORT — The principals of Cape May Brewing Company joined representatives of the Delaware River and Bay Authority, local elected officials, and business leaders to host an open house and ribbon cutting ceremony to officially launch the Cape May Brewing Company’s new tasting room and public tour program located in a business park at the Cape May Airport.

Airport maintenance personnel installed the latest version of the airport windsock at Cape May Airport. The windsock has the latest LED lighting technology which provides pilots with the most accurate visual surface wind direction and velocity.

Another is scheduled to be installed at the Millville Airport.
MILLVILLE AIRPORT—To many he was known as the Father of Millville Airport. And now, the airport administration building is officially named in his honor: the Lewis B. Finch, Jr. Administration Building.

In a May ceremony that included officials from the Federal Aviation Administration (FAA), the DRBA, the municipal airport and the city, a new sign honoring the facility’s late champion was unveiled.

Finch was manager of Millville Municipal Airport from 1974 until his death in 2002. Because of him, the airport secured millions of dollars in federal funding to upgrade the runway, taxiway and lighting infrastructure at the aviation facility.

Among the dignitaries who attended the ceremony were DRBA Vice Chair James N. Hogan, U.S. Rep. Frank LoBiondo and Millville Mayor Tim Shannon who, recalling memories of Finch from his childhood, concluded:

“He loved the City of Millville, but the airport was his baby. When it came to federal funding for the airport, Lew was tenacious, getting as much as he could, and no one did more to further its development than Lew Finch. I am pleased that the Authority recognized his legacy.”

The sign in honor of Lew Finch, as well as the plaque honoring his service, were unveiled at a public ceremony in May.
In 2012 the employees of the Authority again went beyond their job descriptions in pitching in to help wherever help was needed. During Hurricane Sandy, police and maintenance personnel worked around the clock to keep the Delaware Memorial Bridge open and safe for travelers. In fact, the DMB was the only bridge over the Delaware to remain open during the storm.

While employees at the bridge were busy, marine crews battled winds and driving rain to man the ferry vessels at Holt Marine Terminal in Gloucester City. When the MV Cape May lost three mooring lines, the crew members jumped into action, all at a time when their families were home dealing with the storm’s effects.

In May, approximately 50 Delaware River and Bay Authority employees from across all departments and divisions banded together to help get the MV New Jersey shipshape for the summer season and to beautify the grounds of the Cape May terminal.

Joined by Chairman Bill Lowe and Commissioner Rick Downes, employees worked to sand, paint, vacuum, and clean the New Jersey.

In addition, a second group of employees (shown in the photo above) volunteered for landscaping duty, weeding, mulching and planting flowers around the toll booths and near the Ferry loading ramps.

Sometimes an employee’s job description just doesn’t describe what needs to be done. That was the case in the summer when a new point of sale system for the food and retail team went live across the Authority. The IT support team performed herculean tasks, installing all new cash registers with their operating system in just one week. The new system will help provide enhanced customer service.

In September, the crew of the MV Delaware spotted a white intermittent light on the water. Because the light was out of the ordinary, the crew changed course and identified an overturned kayak with a person hanging onto the hull. Immediately contacting the U.S. Coast Guard, the crew tossed a lighted ring buoy to mark the kayacker and maneuvered the ferry to keep him protected, all the while talking to the kayaker to let him know help was on the way.

When the sidewalk in front of the Delaware City Post Office was discovered to be crumbling in disrepair, and the cracks and breaks had become a safety hazard for residents and customers, a DRBA maintenance team quickly remedied the problem on behalf
of the Authority which owns the building. The men removed all the aged concrete with pavers and rebuilt the handicap ramp leading onto the sidewalk with a new ADA compliant ramp. The entire job was done while the Post Office remained open, with minimum inconvenience to the public and postal customers. And the brickwork looks great.

Gregory Chambers, EEO/AA and Diversity Manager, was re-elected to a second two-year term as president of the American Association for Affirmative Action, dedicated to the principles of equal opportunity, affirmative action, diversity, and professional development. Mr. Chambers represents the Authority well.

Gregory Chambers

COMMUNITY INITIATIVES

COMMUNITY INITIATIVES—The Community Initiatives Committee had a busy year. It held a successful food drive in which approximately five containers of food were delivered to Ministry of Caring in Wilmington and the Food Bank of Delaware for distribution throughout Delaware. The Food Banks of Cumberland, Gloucester, and Cape May counties also received five containers each as did Harvest Point in Salem County.

In July, Authority employees donated 25 heavy duty backpacks to the Lower Township School District to be distributed to district students in need.

Working in conjunction with the U. S. Marine Corps’ Toys for Tots program, the CIC sponsored a toy drive to benefit needy area children. Family Promise of Cape May County, an organization helps find suitable housing for needy families and also provides programs and services to address the underlying causes of homelessness.

Working with the U.S. Marine Corps Reserve’s Toys for Tots program, the DRBA’s employee group sponsored a toy drive to benefit needy children in the area. Shown here are (left to right) Qwashonia Shelton, June Reidenbach, and Peggy McCann.
Safety is a prime directive at the Authority, both for its customers but also for its employees. And the Authority has an excellent record over its 50 years. Unfortunately three employees have lost their lives while working during that time. In the past several months, the authority remembered those three.

VINCENT A. JULIA—Early in October, family, friends and former colleagues gathered in remembrance of Authority Police Officer Vincent A. Julia in the building named in his honor. Congressman John Carney joined Authority Commissioners and executives to reflect on Officer Julia’s service to the agency. At the conclusion of the ceremony, Col. Joseph Bryant, Jr., unveiled the new Memorial Wall inside the atrium shown in the photo on this page. While a tribute of Officer Julia, the memorial also provides background for the building’s namesake.

Officer Julia’s goal was to become a police officer and he was a graduate in the 21st Recruit Class of the New Castle County Police Academy in June 1995. A lifelong resident of Williamstown, NJ, Officer Julia spent his first year as a DRBA Police Officer with the Ferry patrol Unit, later transferring to the Bridge Platoon.

On Feb. 9, 1996, Vince Julia died while assisting a disabled tractor-trailer on the DMB. He was 26 years old.

JAMES G. WILSON—Shortly after the new year, the Authority dedicated its main Maintenance Building at the DMB complex as “The James G. Wilson Maintenance Building.” The dedication ceremony, which took place on Jimmy Wilson’s birthday, was held inside the building that will forever bear his name.

James G. Wilson was hired on March 2, 1981 as maintenance employee. He transferred to be a toll collector three months later. On October 22, 1984, Jimmy transferred back to the maintenance department so he could attend college at night. On April 17, 1985, Jimmy was cleaning Toll Booth 8 at the Bridge’s westbound toll plaza when he was struck and killed by a tractor-trailer. Jimmy Wilson is the only maintenance employee who lost his life in the line of duty at the Delaware River and Bay Authority. He spent his entire career at the Delaware Memorial Bridge.
The DRBA’s Police Department reflected its dedication to duty and appreciation of those who serve the public.

**HARRY P. CLOUD**—In October, the Department dedicated its firing range to the memory of Patrolman Harry Passmore Cloud, during a brief ceremony held at the range beneath the Delaware-bound span. Patrolman Cloud, who served as a police officer for 19 months, lost his life on Oct. 1, 1953 when he was struck by a passing vehicle. He was the first officer killed in the line of duty at the Delaware Memorial Bridge. The firing range has been used by law enforcement personnel for training since it was constructed in the 1950s.

In May, the Police United Tour arrived at the Authority’s police department to present a wreath honoring the agency’s fallen officers. Approximately 70 bicyclists, from the region, participated in the “Chapter IX Ride” of the Police Unity Tour.

Also in May, Authority police officers attended the annual Police Memorial Service in Dover, DE, to pay tribute to those Delaware police officers who made the ultimate sacrifice while on duty. Later that month officers also attended the annual Law Enforcement Memorial Service in Washington, D.C.

Authority Police participated in the Drug Enforcement Agency’s 5th National Prescription Drug Take Back Day in September. The national event provides an opportunity for the public to surrender expired, unwanted, or unused pharmaceuticals to law enforcement officers for proper disposal.

In June, officers set up information booths inside both CMLF terminals. The outreach effort provided information to Ferry passengers recognizing the signs of elder abuse.

Earlier in the year, the department hosted the “Detect and Render Safe” K9 training program aboard the docked MV Twin Capes. Under the supervision of the NJ State Police, 12 different agencies received K9 training in bomb and narcotics detection. The program is funded by the Department of Homeland Security.

The Department swore in three new officers in a formal June ceremony. The three officers have extensive experience in a number of regional departments.
OPERATIONAL EXCELLENCE:
Cary Ridley, Travis Wilson, Chris Rinehart, Steve Carroll, John Jaeger, Chris Schaal, Bill Maxwell, Ryan Dolbow, Bill Scartine, Nick Minner, Mike Givens, Jamie Sayers, Mike Shaw, Joe Ewing, Steve Wasson, Bob Arnold, Darin Christ, Kyle Johnston, Bob Biliski, Frank Nesci, Kevin Pettit, Matt Morrisette, Ken Thomas, Mike Kupchinski, Barry Anderson, Dave DiAngelo, John DeFillips, and Jeff Kinsler for designing, equipping and building a new pistol range office and storage area.

OPERATIONAL EXCELLENCE:
Denise Wasson, Neal Strauss, Robert Beard, Enya Spence, Ken Sheeky, Chris Field, Dave Winch, Adam Hall, Dorian Corey-Williams, and Joe Olson worked together negotiating with a suicidal person on the bridge, also producing an audio recording of family members for the individual.

TEAMWORK AWARD:
Vinnie Manetti, Jack Jaeger, Chris Schaal, Chris Justis, Adam Dorrell, Doug McDonald, and Jim Lively provided service support to police personnel who negotiated with a suicidal person on the bridge for an 8-hour period. The incident and elapsed time were very unusual.

TEAMWORK AWARD:
David Oat, Isidore Sorace, David Brown, Susan Lonergan, Sharon Urban, Donna Spiegel, Dennis Flynn, and Michael Rosenberg demonstrated teamwork excellence for the development and implementation of a training session for seasonal/casual employees.

CUSTOMER SERVICE INDIVIDUAL AWARD:
Clayton Palmer
Dan Godwin
Patsy Newnom

CUSTOMER SERVICE TEAM AWARD:
Mary Jean Blakeslee
Kenneth McEvoy
Linda McEvoy
Stephanie Coco
Natalie Hearn
Kirby Schuler
Susan Attala
Jennifer McCullough

CUSTOMER SERVICE TEAM AWARD:
Jason LaMora
Alexis Schaal

TEAMWORK AWARD:
Dan Godwin
Ed Gillin
Shannon Goad
Andy Houghton
Mark Delano

VOLUNTEERISM AWARD:
Luther Dashiell

OPERATIONAL EXCELLENCE:
Richard Kelly
Carol DeShullo
David Brown
Richard Fair
Raymond Smith

OPERATIONAL EXCELLENT INDIVIDUAL AWARD:
Tom Berry
5 YEAR SERVICE AWARDS:
Dorian Corey-Williams, Dennis Flynn, Yusuf Gunawan, Matthew Morissette, and Melissa Velli

10-YEAR SERVICE AWARDS:
Mary Jean Blakeslee, Leigh Caissie, Benjamin Clendaniel, Camille Dinon, Linda Henry, Kevin James, James Johnson, Kathleen Kingsman, Elsie Kirkwood, William Richards, Dawn Streaker, Teresa Wagner, and Denise Wasson

15-YEAR SERVICE AWARDS:
Thomas Berry, Donna Bristol, Peter Dudley, Joseph Ewing, Steven Hartel, Jody Hauck, Kevin Hogan, Vicki Keatts, Peter Linkewicz, Douglas McDonald, Joseph Ogden, William Scartine, John Serio, Kenneth Thomas, Shirley Timmons, Kristen Ann Todd, and Ronald Young

20-YEAR SERVICE AWARDS:
Oscar Goins, William Hickey, Ralph Mogavero, Thomas Murray, Michele Proud, James Salmon, and William Wilson

25-YEAR SERVICE AWARDS:
Barry Arnold, Bernard Nutter, Kenneth Turner, and Neal Campbell

30-YEAR SERVICE AWARDS:
Frank Maykut, Doris Kennedy, and Jill Wolfe

35-YEAR SERVICE AWARD:
Geraldine DiNicola Owens

25-Year, 30-Year and 35-Year Service Award winners:
Frank Maykut, Geraldine DiNicola Owens, Jill Wolfe, and Neal Campbell

DRBA Retirees

EMPLOYEE SERVICE & RECOGNITION AWARDS