

New Jersey Department of Labor and Workforce Development  
 Workforce Development Management Information Systems

Report Title: Service Summary by Calendar Year

Report Location: Franklin Project Re-employment Opportunity System (PROS) Office

|   | Calendar Year |       |       |
|---|---------------|-------|-------|
|   | 2008          | 2009  | 2010  |
| <u>Customers Summary</u>                          |               |       |       |
| New Registrations <sup>3</sup>                    | 1,067         | 1,159 | 977   |
| Total Customers Served <sup>3</sup>               | 2,015         | 2,171 | 2,788 |
| Workforce Learning Link Participants <sup>3</sup> | 135           | 167   | 144   |
| <u>Activities/Services Provided<sup>4</sup></u>   |               |       |       |
| Assessment Interviews/Services                    | 935           | 776   | 339   |
| Counseling - Group Sessions                       | 1,024         | 1,299 | 1,267 |
| Counseling - Individual & Career Planning         | 587           | 845   | 780   |
| Individual Employment Plan                        | 1,320         | 1,494 | 1,403 |
| Job Development Contact                           | 941           | 744   | 1,428 |
| Job Fair Participation                            | 313           | 102   | 499   |
| Job Finding Club Participation                    | 2             | 191   | 859   |
| Job Search Planning                               | 1,859         | 2,007 | 2,638 |
| Job Search Workshop                               | 1,038         | 1,150 | 1,184 |
| Orientation, UI Profiling                         | 1,204         | 1,353 | 1,252 |
| Orientation, WDP                                  | 18            | 560   | 1,204 |
| Referred to Job                                   | 604           | 568   | 1,206 |
| Resume Preparation Assistance                     | 1,227         | 1,531 | 1,704 |
| Resume Writing Workshop                           | 1,145         | 1,270 | 1,214 |
| Self-Service Activities                           | 2,115         | 2,967 | 2,896 |
| Tuition Waiver Elig. Determination                | 27            | 63    | 64    |
| Workforce Information Services                    | 184           | 218   | 767   |
| Job Orders Received                               | 350           | 499   | 270   |
| Participants Entered Employment <sup>3</sup>      | N/A           | 938   | 797   |
| Entered Employment Rate <sup>1</sup>              | N/A           | 54%   | 49%   |
| Participants Retaining Employment <sup>3</sup>    | N/A           | 758   | 617   |
| Employment Retention Rate <sup>2</sup>            | N/A           | 79%   | 74%   |

TECHNICAL NOTES:

<sup>1</sup> - Percent of Participants Employed in the 1st Quarter After Exit

<sup>2</sup> - Percent of participants who entered employment in 1st quarter after exit who were still employed in the 2nd & 3rd quarters after exit.

<sup>3</sup> - Distinct count of customers/participants

<sup>4</sup> - Transaction/workload counts

Note: In accordance with federal definitions, different participant/exiter cohorts are used to calculate entered employment and employment retention.

### Occupational Analysis of Public Sector UI Claimants – CY 2010

- There were approximately 28,600 new claims for Regular UI benefits filed by public sector workers in CY 2010.
- The occupational category with the greatest share of these claims was the Education, Training, and Library Occupations with 41% (11,774 claims) of all claims. Included in this category are teachers, instructors, teachers' aides and library staff at all educational levels.
- Claimants reporting affiliation with Protective Services Occupations (4,939 claims) comprised 17% of public sector claims. Included in those claims are Law Enforcement and Fire Fighter occupations for which there were 1,081 claims. Protective Services Occupations claims also include those filed by School Crossing Guards whose jobs tend to be seasonal.
- The remaining category with a significant portion of the claims was the Office and Administrative Support Occupations with 9% (2,637 claims) of all claims.
- Some of the smaller categories included Transportation and Material Moving Occupations (5%), Building and Grounds Cleaning and Maintenance Occupations (5%), Management Occupations (4%), and Personal Care and Service Occupations (3%).

Occupational Distribution of New UI Claims Filed by Public Sector Workers  
During Calendar Year 2010

| Self-Reported Occupational Categories                      | Public Sector<br>New Claims | Percent<br>of<br>Total |
|--|-----------------------------|------------------------|
| Management Occupations                                     | 1,003                       | 3.5%                   |
| Business and Financial Operations Occupations              | 247                         | 0.9%                   |
| Computer and Mathematical Occupations                      | 173                         | 0.6%                   |
| Architecture and Engineering Occupations                   | 69                          | 0.2%                   |
| Life, Physical, and Social Science Occupations             | 184                         | 0.6%                   |
| Community and Social Service Occupations                   | 650                         | 2.3%                   |
| Legal Occupations  | 64                          | 0.2%                   |
| Education, Training, and Library Occupations               | 11,774                      | 41.2%                  |
| Arts, Design, Entertainment, Sports, and Media Occupations | 173                         | 0.6%                   |
| Healthcare Practitioners and Technical Occupations         | 355                         | 1.2%                   |
| Healthcare Support Occupations                             | 145                         | 0.5%                   |
| Protective Service Occupations                             | 4,939                       | 17.3%                  |
| Law Enforcement and Firefighters                           | 1,081                       |                        |
| Food Preparation and Serving Related Occupations           | 679                         | 2.4%                   |
| Building and Grounds Cleaning and Maintenance Occupations  | 1,428                       | 5.0%                   |
| Personal Care and Service Occupations                      | 830                         | 2.9%                   |
| Sales and Related Occupations                              | 310                         | 1.1%                   |
| Office and Administrative Support Occupations              | 2,637                       | 9.2%                   |
| Farming, Fishing, and Forestry Occupations                 | 25                          | 0.1%                   |
| Construction and Extraction Occupations                    | 476                         | 1.7%                   |
| Installation, Maintenance, and Repair Occupations          | 418                         | 1.5%                   |
| Production Occupations                                     | 571                         | 2.0%                   |
| Transportation and Material Moving Occupations             | 1,442                       | 5.0%                   |
| Military Specific Occupations                              | 10                          | 0.0%                   |
| <b>Total</b>   | <b>28,602</b>               | <b>100.0%</b>          |